

**ATTENTION TO ALL PATIENTS**

As a courtesy, to all our patients, at your initial visit to our office, we call your insurance company for your dental benefits, and your insurance maximum you have outstanding.

However, due to the complexity of insurance benefits, and the fact we rely on insurance information provided by others, we cannot be liable for the accuracy of the information we received.

We do not call on your benefits at every visit. If you have been to another dental provider, we have no way of knowing this information without you informing us. We also do not know, if your insurance has changed, without you informing us.

If you have concerns about your dental insurance, or your dental maximum left, or if you have gone to another provider, we are more than willing to call your insurance to check on your benefits.

**\*\*\*IF YOU HAVE DUAL INSURANCE\*\*\***

**If you have dual insurance and your primary insurance pays according to the Dentemax fee schedule and your secondary doesn't, we no longer are required to write off the difference of fees, we will now be using the Secondary EOB and what that states is the patient responsibility to determine patient copays. This may lead you to have higher copays.**

Therefore, if your insurance claim is denied, we have the legal obligation to bill you for any rendering services.

If your insurance claim was not paid to the amount expected, you are liable for the difference.

We encourage you to check your benefits and eligibility with your insurance company, and inform us of any changes.

We strive to help you in any way possible, for a positive dental experience.

Thank You,

Carlino and Paton, DDS PC

SIGNATURE \_\_\_\_\_

DATE \_\_\_\_\_