

## Why choose Heart of Humanity?

1. **We put patients first:** We deliver one-to-one specialized care. Caregivers are carefully matched to you.
2. **Quality Care:** We're state licensed, meaning we adhere to higher standards of care.
3. **Experience:** We have been providing home care services since 1996.
4. **Services:** We're a full service agency that provides skilled home care, medical/non-medical services, integrative medicine and case management.
5. **Accountability:** We are available 24 hours a day, 7 days a week to ensure your needs are always met.
6. **Reliable:** Our goal is to succeed in supporting individuals towards living safer and healthier, not to just send a caregiver to your home.
7. **Employees:** All of our employees are screened, insured and bonded.



*"I was so grateful for their quick response to my crisis situation. Their staff was outstanding and so professional."*

—L.N.

*"They provide a holistic approach to home health care. What they do is immeasurable!"*

—S.M.

## OUR HISTORY

Heart of Humanity was founded in 1996 by Verlinda Montoya, MS, MHSA, RN. She has been specializing in providing quality care and services to clients since 1984. Today, our agency is seen as an industry leader in home health care in the Bay Area.



**HEART OF HUMANITY**  
HOME HEALTH CARE SERVICES

**415.898.4278** PHONE

**800.432.5156** TOLL FREE

**415.898.0446** FAX

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NOVATO, CALIFORNIA 94945

[www.heartofhumanity.com](http://www.heartofhumanity.com)

Heart of Humanity complies with the federal civil rights, rehabilitation and age discrimination acts and does not discriminate in the provision of services or employment on the basis of race, color, national origin, age, disability, religion, HIV or sex.



**HEART OF HUMANITY**  
HOME HEALTH CARE SERVICES



A CALIFORNIA STATE LICENSED  
HOME CARE AGENCY  
SERVING THE BAY AREA

*Napa  
Marin  
Sonoma  
San Francisco*

Medical and Non-Medical Services

**A TRUSTED AGENCY PROVIDING  
EXTRAORDINARY SERVICE**

# ABOUT US

## Heart of Humanity Health Services, Inc.

is one of the leaders in home care and a trusted friend in providing caregivers, nurses, and therapists for skilled and non-medical services. Our professional staff is dedicated to providing you the exemplary service you are deserving of, and strive in everyway possible to respond to any type of service you may need. Our personal attention begins immediately when our nurses visit for a *free-in-home consultation*.

We pride ourselves on having recruited the highest quality staff with a reputation for being reliable, trustworthy and compassionate. A representative is on hand 24/7 to ensure your needs are always met. Our promise is to provide premier quality service to you and your loved ones.



Voted Best Home Care Agency of the Year  
—*Consumer Business Review, 2005*

### Why hire an agency instead of a private caregiver?

Our agency handles all payroll requirements, including state and federal taxes, social security, disability and workers compensation insurance. If you hire privately, you are responsible for reporting wages to the IRS, withholding taxes, liability insurance, screening, training, staffing and emergency on-call.

# SKILLED SERVICES

## HOME CARE

Our services are integrated and supported by an interdisciplinary team. We specialize in infants, children, adults and seniors with diverse conditions.

### SERVICES:

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- RNs/LVNs/CMTs
- Home Health Aides
- Occupational Therapy
- Medical Social Worker
- Physical Therapy
- Speech Therapy

### SPECIALITY PROGRAMS

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- Advanced Wound Care (Wound Vacs)
- Infusion Therapy, PICC/ Central Line Care
- Pediatric and Newborn Care
- Ventilator and Trach Care
- Diabetic Management
- Continuous Care Nursing
- Postpartum and Well-Baby
- End-of-Life Care & Support
- Post-Operative Care
- Pain Management
- Rehabilitation Programs

We have additional training for specialty groups including Alzheimer's, Parkinson's, stroke, ALS, MS, orthopedics, cancer, AIDS/HIV, cardio-pulmonary conditions and immune deficiency disorders.

**AVAILABLE 24 HOURS-A-DAY/7 DAYS-A-WEEK**

### PAYMENT OPTIONS

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We accept insurance, workers compensation, private pay, LTC insurance and managed care contracts. Call now to see if you qualify for our preferred client discount program.

## CAREGIVER, PRIVATE DUTY

Our caregivers are highly skilled, caring and specifically trained to help maintain quality of life in the comfort of your own home. Our free in-home consultation by a RN allows us to assign the perfect employee to your loved one and build a strong, lasting relationship while giving you peace of mind.

**We offer 1-24 hours of care with no hourly minimum.**

### SERVICES:

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- CHHAs, CNAs, PCAs
- Respite Care
- Live-in and Overnight Stays
- Personal Care Assistance/Errands
- Companionship/Homemakers
- Light Housekeeping and Cooking
- Transportation
- Medication Reminders
- Bath Visits
- Registered Nurse Supervision
- Case Management/Medisets
- Dementia or Alzheimer's Care
- End-of-Life 24 hour Care

**HEART OF HUMANITY HCA (BL0006272)**

*We develop a personalized plan of care for each client—  
extraordinary care for your loved one.*

**Call us now if you need a caregiver!**  
**800.432.5156 or 415.898.0296**

