University Animal Hospital
and
Westside University Animal Hospital

Client Satisfaction Survey

We want to ensure that clients and patients come away from every experience with a sense of trust and pride in the veterinary care we provide. It is our goal to exceed any expectations you might have. Please take a moment to fill out this short survey and bring it in to your next visit as a one time **$10 coupon** on any service or product.

1. What services did your pet receive during your visit?

Exam and Vaccines	Sick Pet/Emergency	Dentistry and/or Surgery
Medical Progress Exam	Boarding	Grooming

2. Were you met with a warm welcome when you first arrived? Yes No

3. On a scale of 1 to 5 with 1 being poor, how would rate the technician as (please circle)

proficient	1	2	3	4	5
knowledgeable	1	2	3	4	5
friendly	1	2	3	4	5

4. On a scale of 1 to 5 with 1 being poor, how would you rate the veterinarian as (please circle)

compassionate	1	2	3	4	5
informative	1	2	3	4	5
attentive	1	2	3	4	5
knowledgeable	1	2	3	4	5

5. Upon check out did you feel our staff was

efficient	Yes	No
helpful	Yes	No
friendly	Yes	No

6. Would you recommend us to others? Yes No

7. Any other comments or suggestions?

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Thank you for taking the time to fill out our client satisfaction survey.
We hope to see you again soon!