

Updated: 2/1/2015

## **Ken Rockwell Scans**

Thank you for your inquiry into our new service that has been written up by Ken Rockwell. Please excuse this form letter, however due to the overwhelming response to the write up; we have been unable to get our new services listed on our web site. I hope this letter will help explain these services and prices along with answering the questions most of you have emailed and asked about.

- 1) Do you provide mail order service?** Yes we offer all of our services to clients all over the world.
- 2) How do you ship?** We use USPS on a daily basis.  
request.
- 3) How much does it cost?** Shipping rates are actual USPS costs / no mark-up.
- 4) Do you provide mailers?** No, we are a small custom lab selling custom services.
- 5) How long does it take?** We receive most orders by noon and ship within 2-3 business days.
- 6) What size are the scans?** 35mm is scanned to 5035 x 3339 pixels and is saved to a jpeg file. When opened in Photoshop, the file is rendered at 48 mb.
- 7) Do you do it from 120 or 220?** Yes and the files are between 48 & 81 mb each, depending on 2 ¼ format size.
- 8) Can I get the scans back as tiffs?** No.
- 9) Is it all done in-house?** Yes
- 10) How do I pay?** Prepay by check or credit card by phone or on file.

Scans @ the time of processing

3339x5035 Pixels

Enhanced scan \$11.95 / roll 35mm & 120, double for 220.

These are the scans Ken Rockwell refers to in his article.

2048x3072 Pixels

Budget scan \$8.68 / roll 35mm & 120, double for 220

Mail film and instructions to:

North Coast Photo Imaging & Frame

Attention: Bonnie

5451 Avenida Encinas Ste D

Carlsbad CA 92008

USA

760.931.6809 phone

[bonnie@northcoastphoto.com](mailto:bonnie@northcoastphoto.com)

Thanks again

Richard H Shute

President

North Coast Photo, Imaging & Frame

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