

Our Doctors History

Dr. George Bilbro graduated from Northwestern University of Chicago, Illinois in 1977. Prior to this he attended Miami University of Oxford, Ohio in 1973. Since this time Dr. Bilbro has obtained an ocean of knowledge in the dental field with his 19 years of experience. Over these years Dr. Bilbro has been a member of various professional organizations. At the current time he is a member of The El Paso Dental Society and The American Dental Association. Dr. Bilbro has been serving the El Paso dental community since 1977.

Office Philosophy

Our goal is to provide professional skills, experience, and quality dental care in a progressive, family oriented practice. Our entire team is motivated in providing you a relaxed and comfortable experience and believe in treating our patients as if they are special guests in our home.

Appointments

We see our patients on an appointment only basis, and ask that you call in advance in order to pre-reserve a time for you. Every effort is made to seat and dismiss our patients on time. We take pride in our patient care. It is extremely important for you to keep your scheduled appointment and we request 48 hours advance notice if you need to change your pre-reserved appointment, for any reason.

Emergency Care

Our office is committed to total dental health. One of the benefits of complete dental care is fewer emergencies. However, in the unfortunate event of an emergency, every effort will be made to see you in an expedient manner.

Telephone Calls

We encourage you to call with questions you may have concerning your health care. Our staff is trained to answer most questions. However, if your call requires that the Doctor speak with you personally, please leave a message and the Doctor will return your call at the earliest opportunity.

Fees and Payments

In an effort to keep our dental costs in line, while maintaining a high-level of professional care, we appreciate payment at time of services rendered. As a form of payment we accept cash, checks, Mastercard, Visa and CareCredit credit cards. Our office will provide you with a copy of a completed receipt showing charges, adjustments and receipts which you may use to file to your insurance company. We understand that temporary financial problems do arise; if that occurs contact our financial department prior to your appointment and let us know your concern and we will work out an equitable financial option. Please do not postpone dental care for financial reasons.

Dental Insurance

Dental insurance is intended to cover some, but not all, of the cost of your treatment. Most plans include a deductible and other expenses which must be paid by the patient. As a courtesy, we are happy to assist you with filing your insurance claims, providing you have furnished us with all of the necessary information. Please bring all the necessary information and addresses with you on your initial visit. If you have any questions regarding coverage we will work with you to find the answers. Your policy is an agreement between you and your insurance company, not between our office and your insurance company.

Referrals

One of the greatest forms of flattery is a happy patient that refers their friends and family to our office. We sincerely appreciate your referrals. In fact, the vast majority of our new patients are referred to us by our current family of patients.

Preventative Care

We feel a responsibility to help you properly care for your dental treatment by maintaining a well-organized prevention program. This requires a prophylaxis (teeth cleaning) and examination at regular intervals.

Your co-operation is necessary to control and prevent disease in your mouth. Beautiful, healthy, strong and functional